Installing the MMM Konica Minolta Bizhub C364e Printer – Instructions for Windows 7 & 8

Download the printer driver:

Download the Windows driver from the Konica Minolta drivers download page:

http://onyxweb.mykonicanolta.com/OneStopProductSupport/SearchResults?products=1610

Select the Windows version corresponding to the version installed on your computer, then the PCL tab, to download the driver file (named C554 C364 Series PS PCL FAX v5.1.x.0.zip - this includes Windows 7 & 8 versions). After you’ve download the file, navigate to the location where you downloaded it, double-click the file to extract the files to your computer and take note of where you extract the files – you will need to know this in the next section, to add the printer.

Add the printer *:

- From the Start menu, click on Devices and Printers.
- Right-click the icon for the OLD printer and select Remove Device.
- In the taskbar, click Add a printer
- Click Add a network, wireless or Bluetooth printer
- Click The printer that I want isn’t listed
- Select Add a printer using a TCP/IP address or hostname, and click Next
- For Device Type, select TCP/IP Device, for Hostname or IP address, type: 129.105.118.230 and un-check “Query the printer and automatically select the driver to use”. Click Next
- Click the Have Disk... button.
- Click Browse... and navigate to where you extracted the printer driver files.
- Double-click folders in succession (downloaded folder location → Driver → Drivers → PCL → EN → Win_x64) until you see KOAYTJ___1.INF and double-click this file – then click OK
- Select the KONICA MINOLTA C364SeriesPCL 6 and click Next
- Recommended: Modify the name to identify this printer, e.g.,: MMM KONICA MINOLTA C364e PCL 6 Click Next
- Select the Do not share this printer radio button and click Next
- UNCHECK Set as the default printer if it is checked.
- DO NOT print a test page; you need to configure this printer first (see next section, to configure the printer).
- Click Finish.

* Alternatively, there is a Setup64 (Setup64.exe, if file extensions aren’t hidden) file within the extracted Driver folder that can be used to install the printer, but I haven’t found it all that reliable in finding the printer on the network, so I recommend just using the method outlined above.

Configure the printer:

- From the Start menu, go to Devices and Printers
- Right-click on MMM KONICA MINOLTA C364e PCL 6 (or whatever you named it) and select Printing preferences
- Click on the Other tab
- UNCHECK both Excel Job Control and Remove White Background
- Click OK
- Close the Devices and Printers windows

You should now be able to print to this printer.